

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 20th February 2018
In C.G.No:99/ 2017-18/Nellore Circle**

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

**Sri. S. Dayamani,
Rapuru (V) & (M),
Nellore Dist.**

Complainant

AND

1. Assistant Accounts Officer/ERO/Gudur
2. Assistant Engineer/ O/Rapur
3. Assistant Divisional Engineer/O/Gudur Rural
4. Divisional Engineer/O/Gudur

Respondents

ORDER

1. Sri. S. Dayamani of Rapur (V) and (M) has presented a complaint before this Forum during the Vidyut Adalat conducted at Venkatagiri on 08.09.2017. In his complaint he has elucidated regarding revision of CC bill. The Complainant submitted that on 05.08.2017 he paid Rs.950/- in the Division Office for new meter and new meter was replaced on 07.08.2017. But in the same month he was directed to pay current bill of Rs.7,404/- . Hence he requested to verify his previous consumption and do justice.
2. The Respondents 1, 2 and 3 have filed their joint written submission wherein the Respondents have informed that the contracted load of the complainant's service bearing No. 3112231002438 is 260 watts whereas his connected load is 3920 watts. The Respondents have also furnished appliance wise connected load which shows the total connected load as 3920 watts. Based on representation of the complainant the CC bill has been revised and reduced from Rs.7,049/- to Rs.5,446/- in the month of 08/2017 by apportioning the consumption from 01/2017 to 08/2017. The bill so revised has also been issued to the complainant for arranging the balance payment.

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3. As could be seen from the consumption pattern of the complainant's service after replacement of the meter it is evident that the average consumption is in excess of 300 units per month. Hence the bill already revised by the Respondents by apportioning the consumption from Jan'2017 to Aug'2017 is seems to be reasonable. The average units of 351 units is in commensurate with the assessment rules as contemplated in Annexure XII (2) of General Terms and Conditions of Supply as approved by the Hon'ble APERC in respect of LT Category -1 domestic services. Hence the complainant is advised to pay the balance dues and regularize his additional load. Accordingly the complaint is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 20th day February 2018.

Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.